



OJEDA 3 Year Warranty

Warranty Claims

All claims for parts or labor must be made directly through Ojeda USA Inc.

All claims should include: model number of the unit, the serial number of the cabinet, proof of purchase, date of installation, and all pertinent information supporting the alleged defect.

In the case of compressor replacement under warranty, either compressor or compressor tag must be returned to Ojeda USA along with above listed information.

Failure to comply with warranty policies will result in voiding claims.

Three Year Parts & Labor Warranty

Ojeda USA Inc. warrants all new refrigerated components, the cabinet and all parts, to be free from defects in materials or workmanship, under normal and proper use and maintenance service as specified by Ojeda USA and upon proper installation. Ojeda USA's obligation under this warranty is limited to a period of three (3) years from the date of the original installation or 39 months after shipment date from Ojeda USA Inc., whichever occurs first.

Any part, covered under this warranty, that are by Ojeda USA Inc. to have been defective within three (3) years of original installation or thirty nine (39) months after shipment date from manufacturer, whichever occurs first, is limited to the repair or replacement, including labor charges of defective parts or assemblies. The labor warranty shall include standard straight time labor charges only and reasonable travel time, as determined by Ojeda USA Inc.

Additional Two Year Compressor Warranty

In addition to the three (3) year warranty stated above, Ojeda USA Inc. warrants its hermetically sealed compressor to be free from defects in both material and workmanship under normal and proper use and maintenance service for a period of two (2) additional years from the date of the original installation, but not to exceed five (5) years and three (3) months after shipment from the manufacturer. Compressor determined by Ojeda USA Inc. to have been defective within this extended period will, at Ojeda USA Inc. discretion, be either repaired or replaced with a compressor or compressor parts of similar design and capacity.

The two (2) year extended compressor warranty applies only to hermetically sealed parts of the compressor and does not apply to any other parts or components, including, but not limited to, cabinet, paint finish, temperature control, refrigerant, metering device, driers, motor starting equipment, fan assembly or and other electrical components, etcetera.

Compressor Warranty

The five-year compressor warranty detailed above will be void if the following procedure is not carefully adhered to:

1. This system contains polyol ester lubricant. The polyol ester lubricant has rapid moisture absorbing qualities. If long exposure to the ambient conditions occurs, the lubricant must be removed and replaced with new lubricant. For oil amounts and specifications please call Ojeda USA Inc. technical service department at (888)532-2816.
2. Drier replacement is very important and must be changed when a system is opened for servicing. A drier using XH7 desiccant or an exact replacement solid core drier must be used. The new drier must also be the same capacity as the drier being replaced.
3. Micron level vacuums must be achieved to insure low moisture levels in the system.
500 microns or lower must be obtained.
4. When compressor is grounded, suction drier and 620 drier or better must be replaced.
5. Compressor must be obtained through Ojeda USA Inc., unless otherwise specified in writing, through Ojeda USA Inc. warranty department.



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What is not covered by this warranty

Ojeda USA Inc.'s sole obligation under this warranty is limited to either repair or replacement of parts, subject to additional limitations below. This warranty neither assumes nor authorizes any person to assume obligations other than those expressly covered by this warranty.

No consequential damages. Ojeda USA Inc. is not responsible for economic loss; profit loss; or special, indirect, or consequential damages, including without limitation, losses or damages arising from food or product spoilage claims whether or not on account of refrigeration failure. Warranty is not transferable. This warranty is not assignable and applies only in favor of the original purchaser/user to whom delivered. Any such assignment or transfer shall void the warranties herein made and shall void all warranties, express or implied, including any warranty of merchantability or fitness for a particular purpose.

Improper usage: Ojeda USA Inc. assumes no liability for parts or labor coverage for component failure or other damages resulting from improper usage or installation or failure to clean and/or maintain product as set forth in the warranty packet provided with the unit. Residential applications: Ojeda USA Inc. assumes no liability for parts or labor coverage for component failure or other damages resulting from installation in non-commercial or residential applications. Ojeda is not responsible for the repair or replacement of any parts that Ojeda USA Inc. determines have been subject to ; alteration, neglect, abuse, misuse, accident, damage during transit or installation, fire, flood, acts of God. Ojeda USA Inc. is not responsible for the repair or replacement of failed or damaged components resulting from electrical power failure, the use of extension cords, low voltage, or voltage drops to the unit. No implied warranty of merchantability or fitness for a particular purpose. There are no other warranties, expressed, implied or statutory, except the three (3) year parts & labor warranty and the additional two (2) year compressor warranty as described above. This warranty does not apply to any warranty claims made outside the United States or Canada.



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