



# OJEDA return policy

## OJEDA return policy:

- 15% restocking fee on the unit(s) only. Shipping & Handling is not refundable.
- The unit must be in “new” condition with original box and packaging.
- Customer/Dealer/Distributor is responsible for shipping unit(s) back to Ojeda USA.
- Shipment will be inspected upon arrival.
- Shipments/Unit(s) with damage will be refused.
- Ojeda USA is not liable for the unit(s)

Once the unit is received, we will issue a credit minus the restocking fee. If the unit is refused, it will return with the carrier to their facility for further instructions from the shipper.

